



Brian P. Kemp
Governor

Gregory C. Dozier
Commissioner

August 12, 2020

President Ivan Allen
Central Georgia Technical College
80 Cohen Walker DR
Warner Robins, GA 31088

Dear President Allen:

Thank you for submitting the 2020-2021 Business Continuity Plan (BCP) for your College. Your BCP has been approved without need for revisions. We appreciate the hard work and dedication you and your staff have shown.

If you have questions or need further information concerning applicable requirements, please contact me at (404) 679-1666 or lbeck@tcsge.edu.

Sincerely,

A handwritten signature in cursive script that reads "Lisa Anne Beck".

Lisa Anne Beck
Emergency Manager

(Please forward a copy to your College Business Continuity Coordinator, Michelle Siniard, for College distribution.)

**Business Continuity Plan
Central Georgia Technical College
2020-2021
Appendix A**

REVIEWED: *Michelle Siniard* DATE: 8/3/20
Dr. Michelle Siniard
VICE PRESIDENT OF ADMINISTRATIVE SERVICES
BUSINESS CONTINUITY COORDINATOR
CENTRAL GEORGIA TECHNICAL COLLEGE

APPROVED: *Ivan H. Allen* DATE: 8/3/20
Dr. Ivan Allen
PRESIDENT
CENTRAL GEORGIA TECHNICAL COLLEGE

REVIEWED: *Lisa Anne Beck* DATE: 08/10/20
Dr. Lisa Anne Beck
EMERGENCY MANAGER
TECHNICAL COLLEGE SYSTEM OF GEORGIA

APPROVED: *Josh McKoon* DATE: 8/12/2020
Jennifer Ziffle
GENERAL COUNSEL Director Campus Safety
TECHNICAL COLLEGE SYSTEM OF GEORGIA

The Business Continuity Plan contains the following appendices:

Appendix A: (Cover Sheet): Business Continuity Plan Signature Page and Overview

Appendix B: Critical Mission Functions Chart

Appendix C: Hazard Vulnerability Assessment Instrument

Appendix D: Business Continuity Plan Worksheets

Appendix E: Emergency & Utility Contacts

Appendix C: Hazard Vulnerability Assessment Instrument (Must match that of EOP).

HAZARD	PROBABILITY			BUSINESS CONTINUITY IMPACT			FINANCIAL IMPACT		
	High	Med	Low	High	Med	Low	High	Med	Low
Natural									
Tornado/Winds/Thunderstorm		x			x			x	
Winter Weather			x		x				x
Floods/Dam Failure			x			x			x
Wildfires			x			x			x
Lightning			x			x		x	
Drought			x			x			x
Hurricane			x			x			x
Earthquake			x			x		x	
Technological									
Structural Collapse			x		x			x	
Utility Failure			x	x					x
Power Failure			x	x					x
Network Failure/Cyber Attacks			x		x			x	
Telecommunications Failure			x		x			x	
Major Structure Fire			x	x			x		
Vehicle/Air/Train Accident			x			x			x
Biological									
Disease Outbreak			x	x			x		
Contaminated Food Outbreak			x			x			x
Adversarial, Incidental & Human-Caused									
Civil Disorder			x	x			x		
Terroristic Threat			x			x			x
Hazardous Materials			x			x			x
Armed Intruder			x		x				x
Hostage Situation			x		x				x

Appendix D - Business Continuity Plan Worksheet

Critical Mission Function: Public Information

Function Description:

To provide factual response information to the media, constituent customers, and the general public as quickly as possible during a crisis.

Production Location: Main Campus or Designated Safe Area

Process Manager: President (Dr. Ivan Allen 478-757-3502)

Department: President's Office

Backup Personnel: Executive VP (Jeff Scruggs 478-218-3333);

Assistant VP for Marketing, PR, and Enrollment Services (Dr. Janet Kelly 478-218-3319)

Recovery Strategy Overview:

- The Assistant Vice President for Marketing, Communications, and Enrollment Services or other President's designee is designated as the media spokesperson at the crisis site and will respond to and facilitate inquiries and requests for interviews. Cellular and other wireless devices are available for alternate communications, and the AVP or President's designee will use the media, the Campus Notification System, and social media channels to provide updates to the public as information becomes available, and will begin providing the media with factual information preferably a written statement, which will be transmitted to the community.

Maximum Allowable Downtime (MAD): 2 Hours

MAD Rationale/Justification: Dissemination of factual information to the public is critical to the safety and security of the students and college personnel.

Can Process be suspended? No; Can Process be degraded? No

Work-around procedures in place? Yes; Work-around procedures tested? Yes

Recovery Point Objective (relocation):

Designated safe area or established alternate location.

Hours to Point Objective: Immediate; Recovery Time Objective (hours): N/A

Hardware Needs: Any communication device – wired, wireless, or cellular

Software Needs: N/A

Necessary Vendors/Contractors: Local media – TV, newspaper, and radio

Special Notes:

Appendix D - Business Continuity Plan Worksheet

Critical Mission Function: Facilities Repair and Security

Function Description: To provide a safe and functional environment for the continued operation of the college and operational, adequate, and safe facilities to carry out essential activities.

Production Location: Applies to all Central Georgia Technical College facilities

Process Manager: Executive VP (Jeff Scruggs 478-218-3333)

Backup Personnel: Robert Dominy, Facilities Director (478-757-3579)

Recovery Strategy Overview:

- To provide secure facilities with, at a minimum, structural support, HVAC, electrical, lighting, network connectivity, and communications capabilities. CGTC is a multi-campus College with three campuses and multiple centers located in its service area. Through scheduling adjustments, services and/or classes impacted at one campus could be relocated to alternate centers/campuses.

Maximum Allowable Downtime (MAD): 24 Hours

MAD Rationale/Justification: The College requires access to a minimum set of resources in order to function and therefore begin the recovery process.

Can Process be suspended? No; Can Process be degraded? No

Work-around procedures in place? Yes; Work-around procedures tested? Some

Recovery Point Objective (relocation):

CGTC is a multi-campus College with three campuses and multiple centers located in its service area. Through scheduling adjustments, services and classes impacted at one campus could be relocated to alternate centers/campuses.

Hardware Needs: Safe facilities with essential utilities and life safety resources.

Software Needs: N/A

Necessary Vendors/Contractors:

Georgia Power, Flint Energies Electric, local city and county municipalities along with their associated utilities, Atlanta Gas, Jointly Owned Natural Gas, AT&T, ComSouth, Peachnet, State Fire Marshall, general contractors, specialty contractors & suppliers as needed based on the work required to repair or replace existing facilities.

Special Notes: Contact information is included in Appendix E – Emergency/Utility Contacts

Appendix D - Business Continuity Plan Worksheet

Critical Mission Function: IT Systems Restoration

Function Description: Access to Information Technology resources is essential to the function of the college. Access to local network resources include Banner, email, Intranet, Gateway, Maintenance and Technology Helpdesk Tickets Systems, and network storage. Additionally, access to internet-based resources is required for external email, PeopleSoft, and many other web-based resources. IT systems also include networking equipment which is required to successfully restore all services.

Production Location: Applies to all Central Georgia Technical College facilities

Process Manager: Executive VP (Jeff Scruggs 478-218-3333)

Backup Personnel: CIO (Dr. Brian Snelgrove 478-218-3300)

Recovery Strategy Overview:

- The first step to restoration is the full recovery of electrical (for systems not on redundant power sources) and HVAC systems that house IT equipment. Once the space is stable, network-based resources will be restored or re-installed and configured to deliver services. Concurrently, network access will be restored to these resources for local users and ultimately remote users. Banner hot-backup sites can be deployed for the support of Student Records.

Maximum Allowable Downtime (MAD): 24Hours

MAD Rationale/Justification: The College requires access to a minimum set of resources in order to function and therefore begin the recovery process.

Can Process be suspended? No; Can Process be degraded? No

Work-around procedures in place? Yes; Work-around procedures tested? Yes

Recovery Point Objective (relocation):

CGTC is a multi-campus College with three campuses and multiple centers located in its service area. Through scheduling adjustments, services and/or classes impacted at one campus could be relocated to alternate centers/campuses.

Hours to Point Objective: 12; Recovery Time Objective (hours): 24

Hardware Needs: Servers, computers, printers, networking equipment, furniture, fixtures, UPS, and a secure location equipped with support services including power, network access, and HVAC.

Software Needs: Operating systems, desktop software (Microsoft Office), Banner, PeopleSoft

Necessary Vendors/Contractors: Various state contract vendors

Special Notes:

Appendix D - Business Continuity Plan Worksheet

Critical Mission Function: On-campus Credit and Adult Education Classroom Instruction

Function Description: Classroom instruction includes both credit and non-credit lecture and lab settings. Loss of the ability to provide classroom instruction would jeopardize the instructional continuity of the academic programs at CGTC. Therefore, it becomes necessary to provide a plan of action that would allow the college to continue to provide instructional services through the college's business continuity plan.

Production Location: Applies to all Central Georgia Technical College Facilities as well as Dual Enrollment Sites, Adult Education sites, and hosted instructional sites within Georgia Department of Corrections

Process Managers: VP for Academic Affairs (Dr. Amy Holloway 478-757-3510);
VP for Adult Education (Brenda Brown 478-218-3288);
Executive VP (Jeff Scruggs 478-218-3333)

Executive Director for Re-Entry Programs (Dr. Brittany Lucas 478-218-3763)

Department: Academic Affairs, Adult Education, and Re-Entry Programs

Backup Personnel:

Academic Deans:

Dean of General Education (Shannon Durham 478-218-3228)

Dean of Business and Computer Technologies (Sabrina Swann 478-757-2536)

Dean of Health Sciences (Dr. Al Harmon 478-218-3200)

Dean of Public Safety / Professional Services (Dr. Jay Kramer 478-757-3576)

Dean of Aerospace, Trade and Industry (Mike Engel 478-757-3473)

Dean of Distance Education (Dr. Cynthia Rumney 478-476-5158)

Adult Education Director of Operations (Dorothy Ferguson 478-218-3777)

Recovery Strategy Overview:

- Each academic and non-credit program will develop its plan for continued classroom instruction so that it is program specific. At minimum, those plans will include:
 - That each program have appropriate instructional assignments prepared and communicated in advance utilizing syllabi and, where applicable, the online learning platforms, such as Blackboard, WebEx, or Google Classroom.
 - If the event requires instruction downtime for more than one week, then the college would find an alternative teaching location or methodology for that offering or schedule additional instructional days to meet instructional requirements as needed

Maximum Allowable Downtime (MAD): 2 Class days

MAD Rationale/Justification: The College must ensure that instruction continues with minimal disruption.

Can Process be suspended? No; Can Process be degraded? No

Work-around procedures in place? Yes; Work-around procedures tested? Yes

Appendix D - Business Continuity Plan Worksheet

Critical Mission Function: Distance Instruction

Function Description: Many programs at the college offer online instruction via Blackboard, WebEx, Google Classroom, etc. which can be used as online learning platforms. Online instruction can also be taught in a hybrid format, which includes both a seated and online component to those courses. Most events would not create a disruption with online instruction, however hybrid instruction could be impacted if the event was longer than one week in duration.

Production Location: Any location with internet access

Process Manager:

VP for Academic Affairs (Dr. Amy Holloway 478-757-3510)

VP for Adult Education (Brenda Brown 478-218-3288)

Executive Director for Re-Entry Programs (Dr. Brittany Lucas 478-218-3763)

Departments: Academic Affairs, Adult Education

Backup Personnel:

Academic Deans:

Dean of General Education (Shannon Durham 478-218-3228)

Dean of Business and Computer Technologies (Sabrina Swann 478-757-2536)

Dean of Health Sciences (Dr. Al Harmon 478-218-3200)

Dean of Public Safety / Professional Services (Dr. Jay Kramer 478-757-3576)

Dean of Aerospace, Trade and Industry (Mike Engel 478-757-3473)

Dean of Distance Education (Dr. Cynthia Rumney 478-476-5158)

Adult Education Director of Operations (Dorothy Ferguson 478-218-3777)

Recovery Strategy Overview:

Each program will develop its plan for continued online instruction so that it is class/program specific. At minimum, those plans should include:

- That each program/class have one week of instructional assignments prepared in advance to notify students in the event that online services are disrupted.
- If the event requires instructional downtime for more than one week, then the college would find an alternative teaching location for the hybrid component of the distance education courses. CGTC is a multi-campus College with three campuses and multiple centers located in its service area. Through scheduling adjustments, classes impacted at one campus could be relocated to alternate centers/campuses.

Maximum Allowable Downtime (MAD): 2 Class days

MAD Rationale/Justification: The College could make up 2 days of instruction on alternate days or by adding dates to the end of the term.

Can Process be suspended? No; Can Process be degraded? No

Work-around procedures in place? Yes; Work-around procedures tested? Yes

Recovery Point Objective (relocation):

Relocation is not needed for courses provided in an online format.

Hours to Point Objective: N/A; Recovery Time Objective (hours): N/A

Appendix D - Business Continuity Plan Worksheet

Critical Mission Function: Procurement

Function Description: To purchase necessary items to be able to resume operations.

Production Location: Main campus or other suitable campus or technology-enabled location

Process Manager: VP for Administrative Services (Dr. Michelle Siniard 478-218-3330)

Department: Administrative Services

Backup Personnel: Executive Director Administrative Financial Services (Alaina Bennett 478-218-3286)

Recovery Strategy Overview:

- Administrative Services will implement emergency purchasing procedures established by the Georgia Department of Administrative Services (DOAS).

Maximum Allowable Downtime (MAD): 24 Hours

MAD Rationale/Justification: A minimum set of resources are required to function in order to begin the recovery process.

Can Process be suspended? No; Can Process be degraded? No

Work-around procedures in place? Yes; Work-around procedures tested? Yes

Recovery Point Objective (relocation):

CGTC is a multi-campus College with three campuses and multiple centers located in its service area. Through scheduling adjustments, services impacted at one campus could be relocated to alternate centers/campuses.

Hours to Point Objective: 24; Recovery Time Objective (hours):48

Hardware Needs: Computer with internet access, check printing, copier, mailing supplies and equipment

Software Needs: Internet browser suitable to access web-based software

Necessary Vendors/Contractors: Georgia Department of Administrative Services (DOAS)

Special Notes: None

Appendix D - Business Continuity Plan Worksheet

Critical Mission Function: General Accounting Services

Function Description: To execute cashiering, A/R, and A/P functions

Production Location: Main campus or other suitable campus or technology-enabled location
Process Manager: VP for Administrative Services (Dr. Michelle Siniard 478-218-3330)

Department: Administrative Services

Backup Personnel:

Executive Director for Administrative Financial Services (Alaina Bennett 478-218-3286)

Recovery Strategy Overview:

- TeamWorks Accounting System is a web-based software. Therefore, the system is accessible via computer with internet connection. Student payments are made via online TouchNet, which is cloud-based and vendor-hosted. Banner connectivity is essential to accommodate TouchNet functionality.

Maximum Allowable Downtime (MAD): 48 Hours

MAD Rationale/Justification: A minimum set of resources are required to function in order to begin the recovery process.

Can Process be suspended? No; Can Process be degraded? No

Work-around procedures in place? Yes; Work-around procedures tested? Yes

Recovery Point Objective (relocation):

CGTC is a multi-campus College with three campuses and multiple centers located in its service area. Through scheduling adjustments, services impacted at one campus could be relocated to alternate centers/campuses.

Hours to Point Objective: 48; Recovery Time Objective (hours): 48

Hardware Needs: Computer with internet access, printing, check printing, copier, and fax capabilities.

Software Needs: Internet browser suitable to access web-based software.

Necessary Vendors/Contractors:

Special Notes: None

Appendix D - Business Continuity Plan Worksheet

Critical Mission Function: Contract Training – DAU/QS/Contract

Function Description: The Economic Development Unit offers customized contract/private training courses for businesses and industries. The VP for Economic Development and the Director for Business and Industry Training work directly with companies to determine course content, objectives, cost, training timeframe, and location. The College also accommodates tenant training activities hosted by Georgia Quick Start and DAU. Contract training is hosted at off-site locations or at one of the College's several campuses, sites, or centers. An invoice is sent to the Business Office for processing and payment. Course materials are ordered through the procurement system when the course is confirmed.

Production Location: Local Businesses and Industries or Campus facility

Process Manager: VP for Economic Development (Andrea Griner 478-757-3551)

Department: Economic Development

Backup Personnel: Director for Business and Industry Training (Mike Pace 478-218-3360)

Recovery Strategy Overview:

- Classes that are in progress or scheduled, and are conducted on-site will proceed as scheduled unless that business/industry is impacted by the hazard. If so, the Director will work with the company to resume the training at a later time. For classes being conducted on campus, the Director will work with the company to change the teaching venue or reschedule the training. All new contract training requests will be suspended until the Department resumes operations. The main objective in the recovery of contract training is to maintain communication with each company. CGTC is a multi-campus College with three campuses and multiple centers located in its service area. Through scheduling adjustments, classes impacted at one campus could be relocated to alternate centers/campuses.

Maximum Allowable Downtime (MAD): 72 Hours

MAD Rationale/Justification: Companies would expect some form of communication within 8 hours on the status of the training so they could adjust work schedules accordingly.

Can Process be suspended? Yes; Can Process be degraded? No

Work-around procedures in place? Yes; Work-around procedures tested? Yes

Recovery Point Objective (relocation):

CGTC is a multi-campus College with three campuses and multiple centers located in its service area. Through scheduling adjustments, classes impacted at one campus could be relocated to alternate centers/campuses.

Hours to Point Objective: 72; Recovery Time Objective (hours): 72

Hardware Needs: Computer, phone, smart-phone, desk, chair, printer, basic office supplies

Software Needs: Internet, Banner, Microsoft Office

Necessary Vendors/Contractors:

Special Notes:

Appendix D - Business Continuity Plan Worksheet

Critical Mission Function: Enrollment Services

Function Description: To provide programs and services designed to create a supportive environment that enhances the personal development and learning of all students. Functions include Recruitment, Student Communications, Testing, Admissions, Financial Aid, and Registrar's Office services.

Production Location: Applies to all Central Georgia Technical College facilities

Process Manager: EVP (Jeff Scruggs 478-218-3333)

Department: Enrollment Services

Backup Personnel: Assistant VP for Enrollment Services (Dr. Janet Kelly 478-218-3319)

Recovery Strategy Overview:

- To provide programs and services for students at an approved alternate location, if needed. CGTC is a multi-campus College with three campuses and multiple centers located in its service area. Through scheduling adjustments, services impacted at one campus could be relocated to alternate centers/campuses.

Maximum Allowable Downtime (MAD): 72 Hours

MAD Rationale/Justification: Faculty, staff, and students require access to programs and services in order to adequately function.

Can Process be suspended? No; Can Process be degraded? No

Work-around procedures in place? Yes; Work-around procedures tested? Yes

Recovery Point Objective (relocation):

CGTC is a multi-campus College with three campuses and multiple centers located in its service area. Through scheduling adjustments, services impacted at one campus could be relocated to alternate centers/campuses.

Hours to Point Objective: 72; Recovery Time Objective (hours):72

Hardware Needs: Desks/tables, chairs, computers, phones, printers, scanners, and copier/fax.

Software Needs: Banner, aXs, Internet, and Microsoft Office

Necessary Vendors/Contractors: Banner, aXs

Special Notes:

Appendix E – Emergency/Utility Contacts: Warner Robins Campus and Career Center

80 Cohen Walker Drive
Warner Robins, GA 30188
478-988-6800

Law Enforcement:

Warner Robins Police Department
100 Watson Blvd
Warner Robins, GA 31093
478-302-5378

Houston County Sheriff's Office
202 Carl Vinson Pkwy
Warner Robins, GA 31088
478-542-2080

Fire:

Warner Robins Fire Administration
111 N Pleasant Hill Rd
Warner Robins, GA 31093
478-293-1020

Houston County Fire Department
200 Carl Vinson Pkwy
Warner Robins, GA 31088
478-542-2040

Power:

Georgia Power Company
960 Key Street
Macon, GA 31204
888-655-5888

Flint Energies
98 Carl Vinson Pkwy
Warner Robins, GA 31088
478-988-3500

Water:

Warner Robins Public Works
700 Watson Blvd.
Warner Robins, GA 31093
478-293-1000

Appendix E – Emergency/Utility Contacts: Macon Campus, Macon Airport Sites, Titans Arena, Adult Education sites in Macon/Bibb County

3300 Macon Tech Drive
Macon, GA 31206
478-757-3400

Law Enforcement:

Macon/Bibb County Sheriff
Office
668 Oglethorpe St
Macon, GA 31201
478-751-7500

Fire:

Macon/Bibb County Fire
Department
1191 1st Street
Macon, GA 31201
478-751-9180

Power:

Georgia Power Company
960 Key Street
Macon, GA 31204
888-655-5888

Water:

Macon/Bibb County Public Works
327 Lower Poplar St
Macon, GA 31201
478-250-2505

Natural Gas:

Atlanta Gas Light Company
5472 New Forsyth Road
Macon, GA 32120
478-476-2278

Telecommunications:

Windstream through
Georgia Technology Authority (no phone contact)
Web Address: <https://gta.georgia.gov/gets-service-desk>
Or 1-877-GTA-3233 (will tell you to log on and submit a ticket).

Appendix E – Emergency/Utility Contacts: Milledgeville Campus

54 HAY 22 W
Milledgeville, GA 31061
478-445-2300

Law Enforcement:

Milledgeville Police Department
125 W McIntosh St
Milledgeville, GA 31061
478-414-4000

Baldwin County Sheriff's Office
119 Old Monticello Rd NW
Milledgeville, GA 31061
478-445-4891

Fire:

Milledgeville Fire Department
201 W Thomas St
Milledgeville, GA 31061
478-414-4030

Baldwin County Fire Department
312 Allen Memorial Dr SW
Milledgeville, GA 31031
478-445-4421

Power:

Georgia Power Company
960 Key Street
Macon, GA 31204
888-655-5888

Water:

Milledgeville City Public Works
1280 W. Charlton St.
Milledgeville, GA 31061
478-414-4037

Natural Gas:

Milledgeville City Public Works
1280 W. Charlton St.
Milledgeville, GA 31061
478-414-4037

Appendix E – Emergency/Utility Contacts: Crawford County Center

640 GA HWY 128
Roberta, GA 31078
478-836-6001

Law Enforcement:

Roberta Police Department
123 State Route 42 S
Roberta, GA 31078
478-836-3119

Crawford County Sheriff's Office
21 Hortman Mill Rd
Knoxville, GA 31050
478-836-3116

Fire:

Crawford County Fire Department
1011 US-341
Roberta, GA 31078
478-836-3766

Power:

Georgia Power Company
960 Key St.
Macon, GA 31204
888-655-5888

Water:

Crawford County Water Department
Roberta, GA 31078
478-836-4246

Natural Gas:

Fort Valley Utility Commission (serves Roberta)
902 Knoxville St.
Fort Valley, GA 31030
478-825-7701

Telecommunications:

Public Service Data, Inc.
11 West Marion St.
Reynolds, GA 31076
478-847-4111

Other:

Natural Gas:

Warner Robins Public Works
700 Watson Blvd.
Warner Robins, GA 31093
478-293-1000

Telecommunications:

Windstream through
Georgia Technology Authority (no phone contact)
Web Address: <https://gta.georgia.gov/gets-service-desk>
Or 1-877-GTA-3233 (will tell you to log on and submit a ticket).

Internet Service:

Hargray Communications
99 Broad Street
Hawkinsville, GA 31036
800-599-7470

Other:

Appendix E – Emergency/Utility Contacts: Jones County Center/Adult Education Sites

161 W Clinton St
Gray, GA 31032
478-986-4370

Law Enforcement:

Gray Police Department
151 James St
Gray, GA 31032
478-986-5554

Jones County Sheriff's Office
123 Holmes Hawkins Dr
Gray, GA 31032
478-986-3489

Fire:

Gray Fire Department
111 James St
Gray, GA 31032
478-390-6700

Jones County Fire Department
166 Industrial Blvd
Gray, GA 31032
478-986-6672

Power:

Georgia Power Company
960 Key St.
Macon, GA 31204
888-655-5888

Water:

Gray Water/Sewer Department
109 James Street
Gray, GA 31032
478-986-5433

Natural Gas:

Telecommunications:

Spectrum
71 Highway 22 West
Milledgeville, GA 31061
866-874-2389

Other:

Appendix E – Emergency/Utility Contacts: Peach WDC

425 James E. Khoury DR
Fort Valley, GA 31030
478-218-3739

Law Enforcement:

Fort Valley Police Department
200 W Church St
Fort Valley, GA 31030
Phone: (478) 825-3383

Peach County Sheriff's Office
1007 Spruce St
Fort Valley, GA 31030
478-825-3435

Fire:

Fort Valley Fire Department
103 Commercial Heights
Fort Valley, GA 31030
478-825-3274

Peach County Fire Department
205 W Church St
Fort Valley, GA 31030
478-825-2535

Power:

Flint EMC
98 Carl Vinson Pkwy
Warner Robins, GA 31088
478-988-3500

Water:

Fort Valley Utility Commission
500 Anthoine Street
Fort Valley, GA 3030
478-825-7701

Natural Gas:

Fort Valley Utility Commission
500 Anthoine Street
Fort Valley, GA 3030
478-825-7701

Appendix E – Emergency/Utility Contacts: Putnam County Center

580 James Marshall Bypass
Eatonton, GA 31024
706-923-5000

Law Enforcement:

Eatonton Police Department
214 W Marion St
Eatonton, GA 31024
706-485-3551

Putnam County Sheriff's Office:

PO Box 3637
111 Ridley DR
Eatonton, GA 31024

Fire:

Eatonton Fire Department
214 W Marion St
Eatonton, GA 31024
706-485-2531

Putnam County Fire Department

610 Old Phoenix RD NE
Eatonton, GA 31024
706-485-0469

Power:

Georgia Power Company
203 Oak Street
Eatonton, GA 31024
888-660-5890

Water:

Putnam County Water Department
663 Godfrey Rd.
Eatonton, GA 31024
478-485-5252

Natural Gas:

Telecommunications:

Charter Communications/Spectrum
1129 Greensboro Road #2112
Eatonton, GA 31024
762-245-1424

Appendix E – Emergency/Utility Contacts: Twiggs County Center

952 Main St
Jeffersonville, GA 31044
478-945-2206

Law Enforcement:

Jeffersonville Police Department
200 North church Street
P.O. Box 223
Jeffersonville, Georgia 31044
478-945-6972

Twiggs County Sheriff's Office
37 N Ash St
Jeffersonville, GA 31044
478-945-3357

Fire:

Jeffersonville Volunteer Fire Department
11 Ash St
Jeffersonville, GA 31044
478-945-3191

Power:

Georgia Power Company
960 Key St.
Macon, GA 31204
888-655-5888

Water:

Twiggs County Utilities
200 N. Church Street
Jeffersonville, GA 31044

Natural Gas:

Internet Service:

Hargray Communications
99 Broad Street
Hawkinsville, GA 31036
800-599-7470

Other: