



**Dr. Ivan H. Allen,
President**

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Special points of interest

IE Resources Spotlight

- [Institutional Effectiveness Department Links](#)
- [IE Training Presentation Recordings](#)
- [Closing the Loop One-Stop Shop](#)
- [Program and Curriculum Review](#)

The Review

IE Welcomes New Staff Members:

New TEAMS Member: We would like to welcome Melanie Sitz as a new TEAMS Outreach Center Associate. Melanie has a Master’s degree in Health Administration and was previously employed at ITI Technical College in Louisiana as a success skills instructor and student mentor. We are excited to have Melanie join our staff. Melanie is located on the Macon Campus in Room A-403 and can be reached at (478) 757-3581, msitz@centralgatech.edu.

New WIOA Member: Shantrise Gibson, CGTC Alumni, joins Institutional Effectiveness providing much needed administrative support to the CGTC WIOA team. Ms. Gibson is housed at the Macon Campus in A309 and can be reached at (478) 757-3515 or ssgibson@centralgatech.edu.

WIOA (Workforce Innovation and Opportunity Act)

WIOA Career Advisors conduct career placement activities for participants enrolled in an eligible activity such as being enrolled in a WIOA approved occupational program, high school equivalency or high school diploma. As of March, the Advisors are serving 180 total active participants shown in the table below by funding category. In addition to working with currently active students, follow-up activities are required to gather data on former participants for one year after they complete their program of study. Follow-up is carried out on a quarterly basis as defined by the Middle Georgia Workforce Development Board. The following table shows performance data of WIOA participants for PY23 (Program Year) Quarter 1.

Funding	Active in Training	Job Search	Closures Entered	Exited	Total Enrollees Served
OSY (out of school youth)	73	14	3	0	90
Adult	27	2	1	4	34
Dislocated Worker/QUEST	80	13	3	5	124
Total Enrollees	180	29	7	9	248

As of April 2024

TCSG/CGTC Policies and Procedures Updates

Links to the current policies/procedures are included below



State Board Policies and TCSG Procedures:
<https://tcsq.edu/about-tcsq/state-board/policy-manual/>

CGTC Local Procedures:
<https://www.centralgatech.edu/faculty-staff/plans-forms-policies/procedures-plans/>



CGTC Academy Pathways	Enrollment Retained/New		Graduates	
	202412	202414	202412	202414
Career Plus Pathway (sources: GALIS TEC0430, Navigator GED0072)	33	38	2	5
Dual Achievement Program Pathway (source: KMS TEC0280; TEC0548)	205	232	22	54

Grant Highlights

Rural Postsecondary Education & Economic Development (RPED) Grant

Project Title: "HOPE for Central Georgia"
US Dept. of Education

"HOPE for Central Georgia" provides staff and resources to increase enrollment in postsecondary education and improve learning outcomes for high school dual enrollment students in rural counties. This three-year project (2021-2024) is managed by Kim Gunn, Director for High School Initiatives.

Project activities include:

- Provide transportation assistance to rural school districts to increase access to training
- Provide technology that supports instructional delivery and equitable access to instruction
- Purchase classroom and lab supplies for rural instructional sites
- Support outreach activities that engage and support rural students
- Hire personnel to engage and support dually enrolled students in rural counties

Outcomes:

Year 2 Performance Metrics for Dual Enrollment Students from Rural High Schools:
⇒ Enrollment = Goal: 1288; Actual: 1,384
⇒ Earn Credential or Transfer to 4-year institution = Goal: 200; Actual: 336
⇒ Obtain Internship, Apprenticeship, or Employment = Goal: 100; Actual: 127

Child Care Access Means Parents in School (CCAMPIS) Grant

Project Title: "Start Titan Strong"
US Dept. of Education

CCAMPIS grant funding addresses a significant barrier to postsecondary education for student-parents by supporting access to quality-rated, affordable childcare on campus. "Start Titan Strong" provides funding for childcare tuition of Pell-eligible CGTC students with the goal of increasing post-secondary persistence and completion among parents. This five-year project (2022-2027) is managed by Brett Copeland, Director for Childcare Centers.

Project activities include:

- Determine program eligibility and facilitate enrollment in appropriate subsidy program
- Coordinate with other service providers to address additional family needs
- Track and report student-parent outcomes
- Provide PreK and after care services
- Serve as Lab School for ECCE interns
- Facilitate family engagement activities, satisfaction surveys

Outcomes:

Year 1 Annual Performance Report results indicate positive outcomes for student-parents receiving childcare tuition assistance:
⇒ Served 38 unduplicated Pell-eligible student-parents
⇒ 22 student-parent participants earned 38 credentials: (9 degrees, 5 diplomas, and 24 technical certificates of credit)

Professional Development

Just a reminder, each year, faculty are **required** to complete 24 hours of professional development training and staff are required to complete 20 hours. This year, there are eleven slideshows – and an optional slideshow "CGTC Vehicle Use" that is required for anyone wishing to operate a college vehicle. The annual trainings are at

<https://training.centralgatech.edu/moodle/login/index.php>

Sam Lester
Professional Development /
Special Projects Director,
478-218-3247,
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CGTC Provides Student Financial Education Services

CGTC provides financial advising to students before enrollment, during enrollment, and upon completing their program of study. Students are made aware of this service through contact by word of mouth, email, flyers, orientation sessions, and through the CGTC student portal messaging center. Student Financial Education Services consists of information on student debt and how to manage, repay, and avoid too much debt. Potential students and enrolled students can make appointments for one-on-one sessions. Graduating students receive notification of things to do after completing their program of study and having utilized loans as a financial resource. For more information on Student Financial Education Services contact Ms. Shirley Glover, Director of Student Financial Education at (478) 218-3296, sglover@centralgatech.edu.

Term	Activity	# Participating in Activity
Fall 202412	OJC (Ocmulgee Judicial Court)	MV (15)
	Welcome Orientation	M (175), MV (124), WR (207)
	Athletes' orientation	80
	Practical Nursing Student Orientation	Open Attendance
Spring 202414	Grad Finale	M (63), MV (18), WR (100)
	Resource Fair	M (42), MV (37), WR (102)
	OJC (Ocmulgee Judicial Court)	MV (16)
	Welcome Back Students	M 175, (MV) 124, WR (207)
	High School Visits: Houston County School System 11th & 12th graders	Open Attendance

M - Macon; MV - Milledgeville; WR - Warner Robins

Planning and Assessment Assistance

2023 - All 2023 Operational Plan goals and Student Learning Outcomes should be closed out.

2024 - All 2024 Operational Plan goals and Student Learning Outcomes (minimum of 3 each) selected

from the Overarching SLO Crosswalk list for assessment should be completed. Brief how-to videos, how-to guides, and training materials are available on the IE SharePoint site in the [Closing the Loop One-Stop Shop](#).

For Divisions & Associated Planning Departments Contact:

Bonnie Quinn,
Executive Director for Institutional Effectiveness
Phone: 478-471-5184 or Cell: 478-297-3239
bquinn@centralgatech.edu

For Program Operational Plans and SLO's Contact:

Melodi Robinson,
Director for Research and Compliance
Phone: 478-757-3494 or Cell: 478-258-5922
mrobinson@centralgatech.edu

Quinton Feagin

Major: Business Management

Awards: Business Management Diploma;
Technical Management Specialist Certificate;

Member of the CGTC Digital Titans Gaming Club and Student Government Association (SGA) - Attended the 2024 Skills Competition



Jeremy Sams

Major: General Studies

Awards: General Studies Degree; Computer Support Specialist Degree; Cybersecurity Degree; Cybersecurity TCC; Interdisciplinary Studies Degree

2023 - 2024:
GCAA All-Academic Teams



Rafael Rubel

Major: General Studies

Awards: General Studies Degree

2023 - 2024:
GCAA All Region Men's Basketball



REACH (RAISING EXPECTATIONS OF ACHIEVEMENT)

- **39** unduplicated students served in Spring 2024
 - ⇒ **34** males of color participated in REACH sessions
 - ⇒ **5** students received other forms of assistance
- Student achievements:
 - ⇒ **81%** Class Success Rate
 - ⇒ **46%** Maintained or increased GPA from prior term
 - ⇒ **50%** Re-enrolled for Summer 202416
 - ⇒ **58%** Re-enrolled for Fall 202512
- **8** Student Sessions hosted on academic success, resources, leadership, etc.
- Since Fall 2021 the REACH webpage <http://cgtc.io/reach> has had over **7,384** views or clicks

cgtc.io/reach



REACH Student Outcomes – AY2024

Semester	REACH Students	% Re-enrolled next term	Awards Earned	Maintained or increased GPA from prior term	Other Students Assisted
Spring 202414	39	50%	7	46%	5
Fall 202412	37	58%	2	38%	7

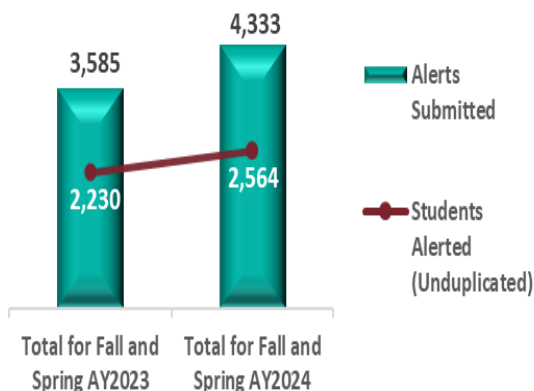
To schedule a classroom visit or become a mentor, contact:

Rolandria Tolbert, Program Specialist,
478-757-3404,
rdtolbert@centralgatech.edu



TEAMS Outreach Center

TEAMS Outreach Center Alerts



Source: TMS3158 – 06/28/2024

The TEAMS Outreach Center (TOC) coordinates personalized outreach and wrap around support services to students facing academic barriers or personal hardships. Faculty or staff can submit an alert or students may self-alert. Continued efforts to increase retention are a collaborative effort between faculty, staff, and student support services. The TEAMS Outreach Center tracks data for any gaps in support offerings to ensure that the appropriate resource options are added to the student resources options.

TOC Student Outcomes	Totals for Fall & Spring	
	AY2023	AY2024
STUDENTS GRADUATED	437	136
STUDENTS RETAINED	1,281	1,265
RETENTION	57.3%	49.3%

Source: TMS3158 – 06/28/2024 - Data not finalized

For more information, contact:

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