



Operations Management 201

CGTCOPSMGMT201

Course Description

This course provides participants with the application of operations management concepts and skills through case studies and group –based practicums. Topics covered include the design and implementation of production machines, data collection/interpretation, and the development of action plans to address underperforming machines. Participants will also examine and apply topics such as quality management and continuous process improvement methodologies.

Prerequisite: Operations Management 101

Instructor to Student Ratio: 1:25

Length: 32 hours