Operations Management 101  
CGTCOPSMGMT101

Course Description

The Operations Management 101 course provides a 40-hour operations management course designed around the Air Force Sustainment Center’s Art of the Possible. Using the methodology of Art of the Possible, the course serves as a guide and foundation for efficient business operations. Training employees in operations management tenets will guide consistent, repeatable, and excellent operational results.

Prerequisite: None  
Instructor to student ratio: 1:25  
Course length: 40 hours

Training Syllabus: Operations Management 101 (CGTCOPSMGMT101)

Module 1 – Introduction to Art of the Possible

Module 2 - Introduction to Operations Management and other Process Management Tools and Methodologies

Module 3 – The Vision

Module 4 – Agile Management and Speed

Module 5 – Throughput Management

Module 6 – Execution and Solving Problems

Module 7 – Process Discipline

Module 8 – The Art of the Possible

Module 9 – Leadership