

EQUITABLE ACCESS (EA)

Student – EA FAQs

Q: What is BibliU's Equitable Access (EA) Program?

With BibliU's Equitable Access (EA), you get instant access to your required digital course materials (eBooks, embedded codes, etc.) directly through your school's LMS from day one of class. This digital approach eliminates the need to search for and purchase course materials individually, providing a seamless and cost-effective solution to ensure you are well-equipped for academic success from the outset.

Q: How will I know if my course is part of the Equitable Access Program?

Every semester, all registered students are automatically enrolled in the EA program. The best way to check whether your course is included is by visiting the Campus Store website. Under the Course Materials > Order Textbooks section, EA participation will be clearly marked by class. You'll also receive an email from the Campus Store if any of your courses are part of EA.

Q: What does the EA charge cover?

Your school sets a flat rate per required digital item, per course. With that, you get instant access to all required digital textbooks and course materials through your LMS. Materials include fully accessible eBooks with built-in tools such as text-to-speech, search, highlighting, note-taking, and citation export—features that support all learners, including those with accommodations. If applicable, courseware and embedded codes are also included, with access to platforms such as Pearson, McGraw-Hill, Cengage, or Wiley. Materials are automatically delivered before the first day of class and returned at the end of the semester—no extra steps required. Most digital materials cost about half as much as printed textbooks, offering significant savings.

Q: Am I automatically enrolled in Equitable Access for my course?

Yes. If your course participates in Equitable Access, you'll automatically receive access to the required materials. You do have the option to opt out by the add/drop deadline. If you opt out, you'll be responsible for sourcing all required materials independently through the campus store website or another retailer. Opting out applies to all of your enrolled courses.

Q: Do I need to buy anything separately from the campus store?

Some Equitable Access courses may require a printed workbook or lab manual that must be purchased separately. For digital materials included in the program, no purchase is necessary—access is automatically provided.

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Q: Are digital course materials available for free?

No. A charge for Equitable Access materials will be added to your student account when you enroll in a course that participates in the program. You have the option to opt out of Equitable Access if you prefer to obtain your materials independently.

Q: How do I pay for the Equitable Access materials?

The charge is added to your student account and can be paid along with your other tuition and fees.

Q: What are the costs of digital course materials through Equitable Access?

Equitable Access pricing is a flat rate per item, per course, preset by your institution to help lower your overall costs. Materials are generally more affordable than traditional print options, sometimes up to 70% less than retail prices.

Q: Can I opt out of the program?

Yes. You can opt out if you prefer not to use the digital materials. The opt-out deadline will be shared with you in a welcome email from BibliU and may also appear in your LMS. If you opt out by the deadline, your access will be removed, and the charge will be reversed.

Q: How do I opt out?

You can opt out using the link provided in the BibliU welcome email, through a link in your LMS (e.g., Blackboard, Canvas, etc), or by going directly to the BibliU app. Please find detailed information [here](#).

Q: Can I opt back in after opting out?

Yes, you can opt back in any time before the deadline using the same methods: the opt-out link, the LMS, or by emailing support@bibliu.com.

Q: I didn't use the materials. Will I still be charged?

Yes. All students enrolled in a participating course are automatically granted access and billed unless they opt out by the deadline, even if they don't use the materials.

Q: I missed the opt-out deadline. Can I still get a refund?

No. Refunds are only available if you opt out before the deadline. These policies are in place due to agreements with publishers and distribution partners.

Q: I dropped the course. Will I receive a refund for the Equitable Access charge?

If you drop the course before the opt-out deadline, you will not be billed by the school for EA items within that course. Drops made after the deadline may still incur a charge.

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Q: I have an extension for my course. Can I keep access to my materials?

Yes. Email support@bibliu.com to request an extension on your materials.

Q: What should I do if I have trouble accessing the materials?

BibliU provides 24/7 technical support. Contact them at support@bibliu.com for assistance.

Q: I prefer printed books. What are my options?

Check with the campus store to see if a printed version of the textbook is available to purchase or rent. Be sure to opt out of the Equitable Access materials to avoid being charged for the digital version.

Q: Who should I contact if I have additional questions?

For general questions, contact your campus store. For technical support, email support@bibliu.com.

Q: How do students get the best experience with BibliU?

For the best experience, access your materials using Google Chrome or the BibliU app. Use your college email address (.edu) when you log in. (This includes dual credit High School students.)

Q: Why should I download the BibliU app?

The BibliU app is free to download and allows you to read your course materials offline, which helps reduce the need for high-speed internet. You should use your .edu email address when you log in. (This includes dual credit High School students.)

Q: Where can I download the BibliU app?

You can find download links for both mobile and desktop versions at bibliu.com.

Q: How do students access their BibliU eBooks?

If a course uses the Equitable Access program, a BibliU link will appear on the course page in your LMS. Once enrolled, your eBook will be automatically added to your BibliU bookshelf.

Q: How do I access my courseware through BibliU?

If your course uses coded courseware, click the BibliU link on your class page. You'll see a book labeled 'courseware' along with the title of the book or course information. If your course uses non-coded courseware, access it directly from the course page—your instructor must set it up for access.

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Helpful Guides:

- General BibliU student help and How-To's: [Getting Started With BibliU](#)
- Courseware: [What is Courseware? – BibliU](#)
- How to access your courseware: [Accessing Courseware Through BibliU](#)
- General FAQs and Troubleshooting: [FAQs and Troubleshooting](#)